# Responding to Participant Behavior

Douglas B. Marlowe, J.D., Ph.D.







# **Team Staffing**

"Shirley had 3 positive drug tests this month.

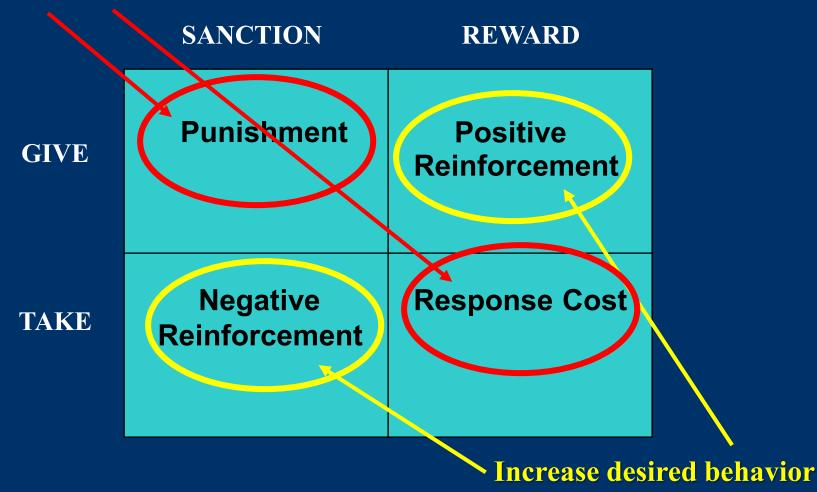
STRATEGY

Should we . . ."

- □ (A) Sanction her?
- ☐ (B) Give her more treatment?
- □ (C) Reward her for the things she's done well?
- □ (A) and (B) but definitely not (C)!
- □ (B) and (C) but definitely not (A)!
- It depends. Were her infractions (and achievements) proximal, distal, or mastered?

# **Contingency Management**





## Use All of Your Tools

- Reduce undesirable behaviors <u>and</u> increase desirable behaviors (effects of punishment are short-lived)
- Positive reinforcement > negative reinforcement until stable and reliably engaged in a prosocial routine
- Excessive response cost can lead to snow-balling, abstinence violation effect (AVE), and dejection
- Treatment adjustments are <u>not</u> incentives or sanctions
- Supervision adjustments should be based on risk assessment and performance, <u>not time</u>

## Pitfalls of Punishment

- Must be avoidable
  - Learned helplessness (predictable and controllable)
  - Ratio burden
- Ceiling effects (using up your ammo)
- Effects are short-lived
- Doesn't teach what to do
- "Goldilocks Effect"
  - Balancing habituation vs. ceiling effects

## **Jail Sanctions**

- Interrupts treatment and supportive relationships
- Interactions with high risk and high need peers
- Triggers stress reactions (e.g., anxiety, drug cravings, hostility, depression, PTSD symptoms)
- Habituation to highest magnitude sanction
- Ceiling effect short of revocation
- After ~ 4 to 6 willful ("proximal") infractions
- Not for difficult ("distal") infractions
- No more than 3 to 7 days
- Jail is <u>not</u> therapeutic



# **Shaping Behavior**

- Treat sick behavior, sanction bad behavior, and reward good behavior — and never confuse them!!
- Don't expect too much
  - Learned helplessness, ratio burden, and ceiling effects
- Don't expect too little
  - Habituation, complacency
- Proximal vs. distal vs. mastered goals
- Phase advancement
- What was once distal becomes proximal, and is eventually mastered



## **Phase Advancement**

- 1. Responsivity needs interfere with rehabilitation (e.g., mental illness, homelessness, withdrawal)
- 2. Criminogenic needs cause or exacerbate crime (e.g., addiction, delinquent peers, criminal thinking)
- 3. Maintenance needs degrade rehabilitation gains (e.g., illiteracy, deficient job skills)
- 4. Restorative justice needs aid community reintegration (e.g., victim restitution, community svc.)
- 5. Non-exigent humanitarian needs cause distress (e.g., medical or dental problems)
- Each successful phase advancement increases the odds of subsequent successes, and vice versa

## **Phase Demotion**

- Often a sign that services were withdrawn prematurely
- Temporary regression and remedial plan (accelerated redemption)
- Avoid the Abstinence Violation Effect (A.V.E.)!



**Substance Dependence or Addiction** 

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- 1. Triggered binge pattern
- 2. Cravings or compulsions
- 3. Withdrawal symptoms

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#### **Substance Abuse**

## Substance Dependence or Addiction

- 1. Triggered binge pattern
- 2. Cravings or compulsions
- 3. Withdrawal symptoms

Abstinence is a distal goal

**Substance Abuse** 

Abstinence is a proximal goal

## Substance Dependence or Addiction

- 1. Triggered binge pattern
- 2. Cravings or compulsions
- 3. Withdrawal symptoms

Abstinence is a <u>distal</u> goal

#### **Substance Abuse**

Abstinence is a <u>proximal</u> goal

#### Collateral needs

- Dual diagnosis
- Chronic medical condition (e.g., HIV+, HCV, diabetes)
- Homelessness, chronic unemployment

## Substance Dependence or Addiction

- 1. Triggered binge pattern
- 2. Cravings or compulsions
- 3. Withdrawal symptoms

Abstinence is a distal goal

#### **Substance Abuse**

Abstinence is a <u>proximal</u> goal

Regimen compliance is proximal

#### Collateral needs

- Dual diagnosis
- Chronic medical condition (e.g., HIV+, HCV, diabetes)
- Homelessness, chronic unemployment

# Delivery of Responses

#### Addressing multiple behaviors

- 1. Exigencies or crises
- 2. Mastered infractions (relapse)
- 3. Achievements (proximal or distal)
- 4. Proximal infractions
- **5.** Distal infractions



#### Explaining each response

- 1. Reminder of phase expectations
- 2. Review of progress to date
- 3. Characterize as proximal, distal, or mastered
- 4. Tie these factors to the choice of response
- 5. Optimism and therapeutic motive (recency effect)





# Readings

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